

25
year
warranty

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year warranty

Incredible

on all DOYMA products

25
year warranty

Warranty

Protect your investment with DOYMA products. We are the first company on the building penetration technology market to offer a warranty that goes far beyond legal requirements. This extraordinary warranty promise is based on decades of practical experience. Benefit from our warranty services:

- Replacement of the product in case of damage
- Up to €10,000 to cover the costs of installation and removal
- Up to €100,000 to cover the costs of damages incurred

25
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Safety

Water or fire damage to your building can be costly and may even represent an existential threat. In the worst-case scenario, disasters such as these can even cost human lives.

Minimise risk and benefit from our quality products. DOYMA guarantees the permanent function of all of its products.

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Quality

We only use carefully selected and tested materials for our products. All DOYMA products are manufactured in state-of-the-art technical production processes.

They are subject to constant quality and safety tests, ensuring that each product has an extremely long service life.

DOYMA is certified under DIN EN ISO 9001.

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Experience

Decades of successful use of DOYMA products is proof of the reliability and safety of our products.

Highly qualified employees in our Research and Development department continuously work on developing forward-looking products, always while employing the latest scientific technologies.

Certificate

25
year warranty

In addition to the legal rights of the customer, DOYMA will guarantee the proper functioning of your DOYMA product for 25 years from the date of purchase. The cut-off date of validity is 01/01/2007. If the DOYMA product nevertheless fails during this time due to a deficiency of the product and you suffer consequential damage as a result of the defect, DOYMA will:

- Replace the defective DOYMA product.
- Reimburse the necessary installation and removal costs up to a maximum amount of €10,000 upon prior consultation with DOYMA. DOYMA reserves the right to carry out the necessary work itself or have it carried out by a reliable third party, within the maximum amount.
- Reimburse up to a maximum sum of €100,000 in each case any damage to your property resulting from a deficiency of the DOYMA product, especially damage caused by water ingress, and the necessary repair work, especially any required drying, painting and masonry work, upon prior agreement with DOYMA, to the extent that the damages were foreseeable for DOYMA. DOYMA reserves the right to carry out the work required to eliminate the damage or have the work carried out by a reliable third party.

This warranty is valid only in the event that the DOYMA product is actually defective; it is not valid where the failure of the DOYMA product can be attributed to the fact that the product was installed or used contrary to generally recognised standards of good practice or contrary to our installation and usage guidelines. The warranty shall also not be applicable if the failure of the DOYMA product can be attributed to product damage caused by you. If you

cannot refute a reasoned objection from DOYMA that one of the aforementioned grounds of exclusion is applicable, the warranty shall be considered void.

The warranty can only be asserted upon presentation of the invoice for the contested DOYMA product. Without this invoice it will not be possible to assert any rights from this warranty. Please send this invoice together with your complaint to:

DOYMA GmbH & Co
SEALING SYSTEMS
FIRE CONTROL SYSTEMS
Industriestrasse 43-57
28876 Oyten, Germany
Fax: +49 (0)4207 9166 199

The scope of validity of this warranty is limited to the territory of the European Union and Switzerland. If you purchased or used the DOYMA product outside the European Union or Switzerland, this warranty is not valid. In this case the customer is referred to applicable legal provisions.

For all legal relationships between DOYMA and the customer under this warranty agreement, only the law applicable to the legal relationship of domestic parties at our domicile (German law) shall apply under exclusion of foreign law and of the UN Convention on the International Sale of Goods (CISG).

For all disputes arising from this warranty, the exclusive place of jurisdiction is Oyten, Federal Republic of Germany.

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FIRE CONTROL SYSTEMS

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